

THE ACCESSHEALTH MISSION:

To improve access to healthcare for the uninsured of Spartanburg County through sustainable health system change that will result in better health outcomes and 100% access to effective, efficient, safe, timely, patient-centered, and equitable healthcare.

THE ACCESSHEALTH VISION:

To spark sustainable health system change that results in better health outcomes and 100% access to effective, efficient, safe, timely, patient-centered, and equitable healthcare throughout the region.

PARTNERS:

Spartanburg County Medical Society South Carolina DHEC

Spartanburg Regional Healthcare System Mary Black Health System

ReGenesis Health Care St. Luke's Free Medical Clinic

Spartanburg Alcohol and Drug Abuse Commission USC Upstate

Spartanburg Area Department of Mental Health Welvista

DONORS:

















Dear Friends,

It's my pleasure to share a report of our performance in 2014. Although many are still struggling in our community, AccessHealth Spartanburg and our partners continue to make a positive impact by both improving local health outcomes and reducing the costs of care to our community as a whole.

CONTINUED PROGRESS

In 2014 nearly 9,000 appointments were scheduled for 1,859 patients. More than 1,000 individuals were connected to prescription assistance and every individual who walked through our doors was screened for Medicaid, Supplemental Nutrition Assistance Program, Health Insurance Exchange and much more. 10% of patients were able to obtain coverage

and "graduate" from the AHS program.

Quarterly data culled by the SC Revenue and Fiscal Affairs Office (formerly known as SC Office of Research and Statistics) continues to reveal a decrease in emergency room use and avoidable inpatient admissions for our program participants.

NEW INITIATIVES AND PARTNERSHIPS

AccessHealth Spartanburg (AHS) has also been busy with several new community initiatives and work groups. To name a few: Healthy Outcomes Program Spartanburg (HOPS), Way to Wellville, and the Behavioral Health Taskforce.

Equally important is the work of our individual staff members, who have each embraced a goal for 2015 of reaching further into the community by participating on boards and committees related to public health. A wide range of specific topics have been identified from healthy food and active living to continuing education, employment assistance, housing and more.

AHS continues to form new partnerships with local organizations that share our focus and complement AHS services. Staff members provide enrollment services off-site through new partnerships with St. Luke's Free Medical Clinic, Middle Tyger Community Center and the monthly clinic at St. Matthew's Episcopalian Church.

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FUTURE GOALS

Though we have accomplished much, we know there is much more to be done. We plan to forge additional partnerships and collaborative efforts focused on expanding provider capacity and reducing duplicative efforts in our community. I invite you to read our Report to the Community for additional accomplishments and a snapshot of the health of our organization.

To your health!

Best,

Carey J. Rothschild, Director

Rothschild



While 2014 has been a very busy year for the AccessHealth Team, we don't expect 2015 to slow down, even with the advent of "Obamacare" and the availability of more financially affordable insurance plans. Our group was able to bring together the physicians, nurses, hospitals, colleges and universities, as well as community stakeholders like SADAC and Spartanburg Mental Health, among others, to care for over 1967 patients, almost double the number we cared for last year. Through the AccessHealth model, we have availed ourselves of more care coordination, resulting in fewer missed appointments, higher percentage of medications actually taken, not just prescribed, and a healthier Spartanburg population.

As I was seeing patients today, I walked into Room 6 and said hello to my patient, an AccessHealth patient. She was here for swelling on her face for the past several days that has partially occluded her left nostril. Had she not had her AH card and been able to come into my office, she could've ended up in the emergency room over the weekend, possibly with

a life threatening cellulitis on her face causing airway obstruction and maybe even meningitis. Instead, she was able to call the office, come in for a scheduled appointment and receive antibiotics (free at Publix) and care instructions so that she could avoid a much worse fate. This patient has a full time job, works hard for her community and supports a lot of folk through her church work, but was unable to afford insurance, and still cannot afford the policies through the Affordable Care Act. However, through AccessHealth and the generosity of its partners, she has been able to keep her hypertension under control, keep a watch on her cholesterol and potassium and blood sugar, receive her annual mammograms, attend diabetic education, undergo a ventral hernia repair so that she can continue to work now without abdominal pain. As a community provider, I am thankful to the entire access health team that the folks providing care and opportunities to her are part of my team, the AccessHealth care team.

"Through the AccessHealth model, we have availed ourselves of more care coordination, resulting in fewer missed appointments, higher percentage of medications actually taken, not just prescribed, and a healthier Spartanburg population."

Sincerely, Frances Kunda, MD

A Special Thank You to Our VOLUNTEER PROVIDERS:

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Dr. Todd Zusmer

An evaluation of hospital inpatient (IP) and emergency department (ED) utilization compiled by the S.C. Office of Research and Statistics reports that AccessHealth network participants who used hospital services had less costly visits due to shorter inpatient lengths of stay and fewer admissions. In fact, combined ED and IP costs were reduced by 42.42%, while admissions were reduced by 31.46%.

Diagnosis-specific data showed additional positive impact from AHS: Patients with Congestive Heart Failure had a 51.22% reduct



- Patients with Congestive Heart Failure had a **51.22%** reduction in admissions and a **55.66%** reduction in costs.
- Asthma patients had a **68%** reduction in admissions and a **72.58%** reduction in costs.
- Diabetes patients had a **36.05%** reduction in admissions and a **30.96%** reduction in costs.

ln 2014.



1,060 😷



new patients

1,451



patients remained

1,028 P_X



clients received prescription assistance



applications were processed through SC Thrive

233



clients were enrolled in smoking cessation programs



AccessHealth Spartanburg via United Way of the Piedmont's Gifts In Kind Program.



PATIENT PROFILE: ELISA WARD

When Elisa Ward first came to Access Health in 2013, she was concerned about her diabetes and she wanted help in managing it better. Access Health set up an appointment for her with Dr. Fogarty at St. Luke's Free Medical Clinic.

During one of her appointments, Elisa mentioned to Dr. Fogarty that she was feeling pain and discomfort in her neck. Dr. Fogarty ordered an MRI, which showed serious problems. In her follow-up appointment, Dr. Fogarty explained what the MRI showed.

"He told me I needed attention and he would not let me leave until he knew the plan of action," Elisa said.

Dr. Fogarty provided Elisa with a neck brace and a walker, and arranged for her to see Dr. Chittum, a Neurosurgeon.

"Dr. Chittum called me into his office and then showed me the MRI and explained how serious this was," Elisa said. "That was a Wednesday. The following Monday, I was having surgery."

Within a few weeks after the surgery, Elisa's X-rays showed tremendous improvement, her incision was healing, and she was able to walk without her walker.

"Thank you so much for saving my life. Without your help, I could have very easily become a quadriplegic in a wheelchair. Because of your help, I walked into the office this morning without a walker," she said. "I feel that I have been given a Christmas miracle this year. It all started with you."

"Thank you so much for saving my life.
Without your help,
I could have very easily become a quadriplegic in a wheelchair.
I feel that I have been given a Christmas miracle this year.
It all started with you."

- Elisa Ward



VOLUNTEER SPOTLIGHT: MINA RISMANI

As a freshman at Wofford College, Mina Rismani considered several options for her volunteer internship. She spent time at the Spartanburg Soup Kitchen, St. Luke's Free Medical Clinic, Healthy Smiles and AccessHealth Spartanburg before deciding where she wanted to spend the semester.

"I chose AccessHealth after only a couple weeks just because of how good I felt there," Rismani said.

Now, several months into her internship, Rismani has delved deeply into the work of the agency, doing everything from data entry to transcribing the thoughts shared by clients in focus groups to calling patients who recently used the emergency

room for routine treatment.

"That's one of my favorite activities to do because I really enjoy promoting awareness of our programs," she said.

Rismani said that before working at AccessHealth, she didn't know much about the healthcare system or how difficult it can be to get healthcare services without Medicare, Medicaid or private insurance.

A native of Isle of Palms, Rismani is a Bonner Scholar at Wofford, an honor that comes with a challenging

work load. She is also a member of Kappa Delta sorority and participates in their philanthropic activities with the Girl Scouts and Prevent Child Abuse America.

Rismani hopes to major in biology and become a surgeon. Premed programs and the application process to medical school can be very competitive – even cutthroat. But she believes the first-hand work she has done with helping patients navigate the healthcare system is an experience that will ultimately make her a better doctor.

"Having this kind of experience at AccessHealth has put the compassion back into the program," she said. "It reminds me of why I'm doing this."

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- Mina Rismani

PATIENT QUOTES

Since I became a member my life has been changed, especially with the pain I had suffered from for the past seven years. My days and nights are transformed from just making it to what else I can accomplish today. Thank you to the team here for treating me with such compassion.

My fiancé was on this plan and it helped us greatly. I worried at first about how he was (going to) make it without medication. I was on a fixed income, and only able to take care of home and self barely. Thanks to you Access Health for your compassion in the time of need.

PAT M

Since starting your program, my mother-in-law has been able to see not one, but two doctors, receive blood pressure meds, and we are truly grateful. Thank you also for treating my mother-in-law as an equal. She has language barriers because she speaks primarily Russian, but she still is treated so kind and gentle. That shows amazing

> **FAMILY OF** NADEZHDAH A.

customer service.

ANNICE

Professionalism infused with compassion, I felt, was the standard of operation with all I spoke with concerning my health issues.

RODNEY

ASHLEY

I just wanted to thank you personally, because without this, I truly would have no doctor at all and I really need my medicine. So, once again, thanks for helping those who don't have very much money. You give me hope in this hopeless world.

DATERIA

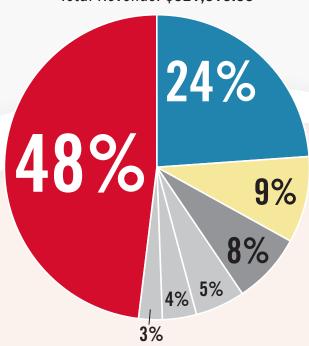
They showed me so much concern. They smiled and were generous to me.. A great help for resources on other programs I didn't know about. I'm happy to know someone cares about me and others. Thanks to the doctors and the staff for the love. I thank God for this program because I really needed some help.

AccessHealth Financials

For the Year Ending December 31, 2014



Total Revenue: \$521,013.00



THE DUKE ENDOWMENT

\$250,000.00

SRHS FOUNDATION EMPLOYEE CONTRIB.

\$124,147.00

ADDITIONAL GRANT FUNDING

\$47,462.00

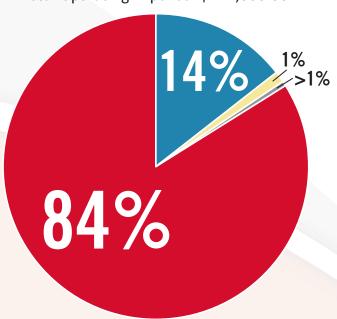
SRHS FOUNDATION

\$39,860.00

DERBY DAY EVENT I CLIENT CONTRIB. I INDIVIDUAL CONTRIB. \$26,546.00 \$19,198.00 \$13,800.00

EXPENSES

Total Operating Expense: \$472,000.00



PROGRAMS & SERVICES

\$395,757.00

MANAGEMENT & GENERAL

\$67,500.00

FUNDRAISING

\$6,546.00

OTHER

\$2,197.00

FUNDRAISING: DERBY DAYS

Derby Day is AccessHealth Spartanburg's annual fundraiser and appreciation event for our physicians, donors and partners. And, let's be honest here: it's also a lot of fun! In just three years, Derby Day has become a can't-miss event because there simply is no other event quite like it. Held annually on the day of the Kentucky Derby. Derby Day features live music from some of our community's most treasured musicians, a Derby Hat contest complete

with prizes for the winners, excellent Derby fare to please your palette. And, of course, the Kentucky Derby itself is shown, and, yes, there are (mostly) friendly (and legal!) opportunities for Derby Day guests to pick the Derby winners. Derby Day: It's fun, it's competitive, and it's for a great cause.

Don't miss the fun- Mark your calendars for the 1st Saturday evening of May each year!











SCHOOL AND COMMUNITY VOLUNTEERS:

Mark Alexander	Julia Davis	Jake Henderson	Elena McDonnell	Heather Rossi	Christian Tufino
Allie Augsburger	Brian Dibiacinto	Shakrah Hill	Tori Morgan	Hilary Royer	Megan Tyler
Heather Blanton	Kaci Dillinger	Meredith Jennings	Seth Neely	Dacia Sanders	John Watkins
Amanda Boyeson	Sa'Risha Douglas	Sarah Johnson	Laura Pinciaro	Shonda Savage	Cody Watson
Kristen Burke	Heather Earls	Ramona Madison	Gena Porter	Caroline Sessions	Holli West
Katelin Carliske	Brittany Flemming	Anne Maertens	Briana Pyatt	Nicole Sikes	Marques Wideman
Megan Carter	Anoquesha Gaither	Timothy Marcengill	Mark Ramirez	Victoria Sorokina	
Leigh Conner	Meeta Gandhi	Katrina Martinez	Anne Renalds	Ciara Steele	
Leisha Cooper	Mary Griffin	Ashley McCullough	Mina Rismani	Lillian Stephenson	
Justin Crocker	Jessica Hatchell	Alice McDonald	Phillip Roper	Alyssa Tebault	

STAFF MEMBERS: Carey Rothschild Director Corlis Childs, RN, BSN Care Navigator Lisa Caldwell-Salters, MSW Care Navigator Loree Bishop Administrative Assistant Susan Overlees AccessHealth Specialist Alba Marin Eligibility Specialist Pamela Shinta Eligibility Specialist Victoria Sorokina Americorps VISTA Bonnie Carpenter Community Case Worker (HOPS) Coua Xiong Community Case Worker (HOPS)

Jennifer Hipp, RN, BSNCommunity Case Manager (HOPS)Tamika Murphy, RNCommunity Case Manager (HOPS)Summer Tebalt, RNCommunity Case Manager (HOPS)Julia Turner, MSWCommunity Case Manager (HOPS)

AccessHealth Spartanburg

358 Serpentine Drive Spartanburg, SC 29303 (864) 560-0190 info@accesshealthspartanburg.org www.accesshealthspartanburg.org

