

SPARTANBURG
2017 Report to the Community

The Access Health Mission:

To improve access to healthcare for the uninsured of Spartanburg County through sustainable health system change that will result in better health outcomes and 100% access to effective, efficient, safe, timely, patient-centered, and equitable healthcare.

The Access Health Vision:

To spark sustainable health system change that results in better health outcomes and 100 percent access to effective, efficient, safe, timely, patient-centered, and equitable healthcare throughout the region.

Founding Partners:

Mary Black Health System Spartanburg County Medical Society

ReGenesis Health Care Spartanburg Regional Healthcare System

Sherman College of Chiropractic St. Luke's Free Medical Clinic

South Carolina DHEC USC Upstate

Forrester Center for Behavioral Health Welvista

Spartanburg Area Department of Mental Health

Donors:























Thank you for reading AccessHealth Spartanburg's 2017 Report to the Community. Together with our partners and the support of many healthcare providers, volunteers, funders and dedicated staff members, we have made a significant difference in the lives of thousands of our fellow Spartanburg County citizens.

Since AccessHealth Spartanburg first opened its doors in 2010, we have seen a number of significant changes in the state and national healthcare funding mechanisms and overall systems. AHS has proven to be a nimble organization that has been able to grow and adapt to those changes, and ultimately make a difference and play a leading role in building a healthier, more prosperous community.

Delivering Results

Since its founding, AccessHealth Spartanburg has connected more than 6,500 individuals to medical care and other needed services. Data shows that our work continues to result in decreased hospital utilization and associated costs. Meanwhile, the increase in quality of life for those clients is immeasurable.

Affirmation

I am very pleased to share that the Duke Endowment reaffirmed its commitment to AHS with another two-year grant totaling \$500,000. Additionally, AHS received a \$250,000 contribution from a local funder last year. This funding helped AHS add an Operations Manager and a care navigator to concentrate their efforts on one of Spartanburg's most challenged communities.

Funders and partners are not the only ones taking note of and affirming that our work is making a difference. AccessHealth Spartanburg was recognized by the City of Spartanburg last year with their Dr. Martin Luther King Jr. Humanitarian Award. AccessHealth Spartanburg's impact was also recognized by America'a Essential Hospitals with the 2017 Gage Award.

Looking Forward

While I am heartened by what we have accomplished, there remains plenty of work to do. In the coming year, we will focus our efforts on three priorities:

- Growing and nurturing provider relationships. Each AHS client benefits from the care provided by local physicians.
- Engaging partners and the community. While AccessHealth Spartanburg has a strong reputation, more can be done to ensure our partners and the community are both aware and engaged in our work, and understand the impact we are making.
- Supporting our staff members. Our team works hard and with so much heart! We often forget to take care of ourselves. Providing support and time for renewed dedication to our work is essential.

Thank you again for your support.

In health,





I was part of the initial group of staff with AccessHealth when the program opened doors in 2010. Being a part of the implementation of the program and then seeing it to fruition was fulfilling. It started as a three year grant program, and it has just kept growing! To be a groundbreaker and to say that I was part of the program that became a model for the rest of the state is very rewarding. I stayed three years after I graduated with my master's and was with AccessHealth 6 years in all.

I had always worked at the Forrester Center off and on until I went back to school. I was a group leader in the evening and on the weekend, and got involved with them again in 2015 when I began working in domestic violence groups.

When approached about a management position at The Forrester Center for Behavioral Health, I had mixed emotions. I was excited at the opportunity, but torn about leaving AccessHealth. One of the selling points was that I would be able to continue working in partnership with AccessHealth, as the Forrester Center was one of the founding partners of the program.

To anyone who would say, "Oh, they just help them get a doctor" — No, it is so much more. The staff are really invested in what they do. They know the clients' names, ask about their families, and remember the little details. Building that rapport is so important.

AccessHealth has been around long enough to be a staple in Spartanburg. Their reputation is a testament to the work that they have done in the community. Even if someone is not directly connected to the program, there is a good chance they know about it because of a friend or family member who is. I don't see them slowing down at all. The more people they have, the more people they can help, and I can only see this valuable program growing in the future.

Lisa Caldwell-Salters, LMSW, CACII, MAC Deputy Director of Treatment Services The Forrester Center for Behavioral Health



I am so grateful for the health coverage. To be able to know I have AccessHealth and I can go to a doctor instead of the emergency room means a lot. - S.L.

Volunteer Provider List:

Dr. Chandar Abboy Dr. Mark Adams Dr. Cheynia Allen Dr. Jared Allison Dr. Idsi Alvarez Dr. Octavia Amaechi Dr. Erin Anderson Dr. Jeffrev Anderson Dr. Hina Anjum Dr. Kofi Appiah Dr. Scott Arendt Dr. Victoria Arlauskas Dr. Frank Armocida Dr. Robert Arnett Dr. Thomas Ashlev Dr. Brian Baghdady Dr. Erin Bailev Dr. George Bass Ann Bautee, NP Dr. Howard C. Bean Kim Bean, NP Dr. James Bearden Dr. Josh Beck Dr. Ashley Benson Dr. Jess Berry Dr. Ishan Bhansalv Dr. Lopa Bhansaly Dr. Shawn Birchenough Dr. Preston Bishop Dr. Rebecca Boles Dr. Dave Borthakur Dr. Joseph A Boscia Dr. Patricia Bouknight Dr. Charles Bounds Dr. Anissa Bourdeu Dr. Clifford Bowers Dr. Nathan Bowker Dr. Cathy Bowling Dr. Matthew Boyeson Dr. Ginger Boyle Dr. Derek S. Brenda Dr. Brown Brian Dr. Kelly Bridges

Dr. Kimberly Bridges

Dr. Robert Britanisky Dr. James Broderick Dr. Courtney Brosious Dr. Helen Brown Dr. James F. Brown, IV Jeffrey Brown, PA Dr. Tondre Buck Dr. Joshua Buck Dr. Morlee Burgess Dr. Annette Burnett-Burnette Dr Fritz Rutehorn Dr. Margot Butler Dr. W. C. Calton Dr. Jennifer Campa Dr. Michelle Carnev Dr. Lisa Carroll Dr. Jeff Cashman Dr. Antonio Castellyi Dr. Rov Chan Dr. Alfonso Chie Dr. David Choong Dr. J. Douglas Clark Dr. Weston Clarv Dr. Jeffery Clary Dr. Jack Cleland Dr. Robert Cochran Dr. Sarah Cohen Dr. Fric Cole Dr. Jack M. Cole Dr. Scott Coley Dr. Steven Connel Dr. Mary Cooledge Dr. Steven Corso Dr. Bradford Cotton Dr. Jefferv Craft Dr. Casey Crane Dr. Rocco Crapis Dr. Casev Cronan Dr. Raul B. Cruz Dr. Kelly Culbertson Dr. H. Griffin Cupstid Dr. Christopher Cutshall Dr. Michael Dale

Isabel Dalence, NP

Dr. Luci Dalev Dr. Pamela Davenport Dr. Dean Davis Dr. Margaret Davis Dr. Susan Davis Dr. Amber Davis Dr. Luis I De La Cruz Dr. Amor Dela Cruz Dr. Matthew Delfino Dr. Vikas Dembla Dr. Courtney Devane Dr. Justin Dick Dr. Walter Douglass Dr. Karen Dowling Dr. Loretta Duggan Dr. Melinda Durham Dr. Gordon Early Dr. Levon Emory Eastin Dr. Cov Eaton Dr. Charlotte Fbner Dr. Muhammad Ebrahim Dr. Joseph Edison Dr. Matthew Edwards Dr Michael Fickman Dr. Thomas Fison Dr. Paul Fllis Dr. Adrienne Ellis Dr. Nkechi Emeiuaiwe Dr. Jodi Emms Dr. David Erb Dr. H. James Evans Dr. Christopher Faterstorm Dr. John Feinberg Dr. Gregory J Feldman Dr. Caroline Felty Dr. Roberto Ferro Dr. Kimberlev Fielder Dr. Brent Fisher Dr. Charles Fogarty Allison Fogarty, NP Dr. John Foster Dr. Gordon France Dr. Arthur Freedman Dr. Nicholas Frigiola

Dr. Dorotea Gabel Dr. Maria Gacha Dr. Fric Garcia-Torres Diana Garrett, NP Dr. Tamatha Garris Dr. Paige Gault Dr. Courtney Geer Dr. Tate Gentile Dr. Carla Gentry Dr. Gregory Gibson Dr. Frin Giles Dr. Charles Glace Dr. Saiward Glenn Dr. Robin Go Dr. Mark Godenick Dr. Frank F. Gonde Dr. Robert Goodlett Dr. Morgan Goss Dr. Walter Grady Dr. James M. Gragg Dr. Dusty Green Dr. Phillip Greig Dr. Theodore J. Grieshop Dr. Justin Griffin Dr. James Halla Adam Hammet, NP Dr. Brandi Hardin Dr. Richard Harp Dr. Tmothy Hartman Dr. John Haslett Dr. Rifat Hassan Dr. Mandy Hathaway Mary Hathaway, NP Dr. J.C. Hedden Dr. Jessica Heintzelman Dr. Leigh Herbert Dr. Susan Hillsman Dr. Barry Hird Dr. Yogi Hiremath Dr. Sarah Hock Dr. David A. Holt Dr. Robert Houston Dr. Scott Hovis Dr. Matt Hudson

Dr. Barry Huey Dr. Telicia Hughes Dr Gerald Hull Dr. Michael Humeniuk Dr. Catherine Hunt Dr. James Hunter Dr. Eric Hurd Dr. David Ike Dr. Hugh James Dr. William F. James Dr Chad lanes Dr. Ron Januchowski Dr. Todd Jarosz Dr. April Johnson Dr. Tamara Johnson Dr. Stephanie Johnson Dr. Melanie Johnson-Bailev Dr. Alesia Jones Dr. Robert Kaemmerten Dr. Mathew Kalapurakal Dr. Caroline Kasik Dr. Susan Kasko Dr. Fdward Katemba Natalie Kellet, NP Dr. William Kerfoot Dr. Carol Ketchen Dr. Rami Khomani Dr. Larry Kibler Dr. Asif Kidwai Dr. Harry Kinard Dr. Caleb Kirby Dr. Howard Klickman Dr. Kameron Klosterman Dr. Scott Klosterman Dr. Jan Kneeland Dr. Peter Kobes Dr. Tom Kolarik Dr. Suzanne Kovacs Dr. Ari Kramer Dr. Walter Kucaba Dr. Frances Kunda Dr. Mol Ky Dr. Maniu Lakra Dr. Timothy Lamarre

Volunteer Provider List:

Dr. Matthew Lambert Dr. Ryan Matthew Laye Dr. Elizabeth Leong

Dr. Paul Lepage

Dr. Leo Levesque Dr. Steven A. Leyland

Dr. Mark Lijewski Dr. Jillian London

Dr. Alejandro Lopez Dr. Richard Lucarelli

Dr. John Lucas

Dr. Michael Ludkowski

Dr. Erin Lusher

Dr. Robert MacDonald

Dr. Shelley MaHaffey Dr. Philip Mahoney

Dr. Susan Marik

Dr. Bradley Marx Dr. Renee Matthews

Dr. Tyler Maxey

Dr. Ronald Mayfield Dr. Mary McAtee

Dr. April McCollum Stephanie McCravy, NP

Dr. Karen McCurley

Dr. Robert McDonald Dr. Lawrence McGee

Dr. Ashley McGuire

Dr. Donald McIntosh

Dr. Chelsea McLane

Dr. Brantley Meier

Dr. Rico Vincente Mendoza

Dr. Stanley Miller Dr. Debra Miller-Cox Dr. Antiuan Mitchell

Dr. Joseph Mobley

Dr. Thomas Montagne

Dr. Melinda Moretz Lori Morrow, NP

Dr. Albert Mossburg

Dr. Husam Mourtada Dr. David Mullins

Dr. Bruce Murdock

Dr. Sunitha Nagubulli

Dr. Erin Nash

Dr. Marilu Nazareno Dr. Maria Negron

Dr. Amiee Neill

Dr. Eric Nelson Dr. Jarrell Nesmith

Dr. Christopher Nguyen Dr. Tuan Nguyenduy

Dr. Eric Norton
Dr. Chris Nowatka

Dr. Maudeline Ogoo

Dr. Jacquelyn Okane Dr. Ikenna Onyebueke

Dr. Richard Orr Dr. Kim Orr

Dr. Michael Orseck Dr. Edwin Padgett

Dr. Marcia Parra Dr. Kumar Patel

Dr. Asim Pati

Dr. Robert Pereyo Dr. Melissa Peters

Dr. Michael Peters

Dr. Troy Phillips Kim Pickett, NP Dr. Marcus Platz

Dr. Scott Ponquinette

Dr. Carastona Poppas

Dr. Barry Powderly Dr. Bethany Powers Dr. Candace Prince

Dr. Joshua Prince Dr. Michael Prvor

Dr. Anton Pyatetsky

Dr. Emily Ranstadler Dr. Gary Rauch

Georgina Ravan, NP

Dr. Raymond Raymano

Dr. Terry Reardon Dr. Tod Reel

Dr. Richard Reinhardt. Jr.

Dr. Douglas Reith Dr. Thomas Robinson

Dr. Caio Rocha-Lima

Dr. David Rodak Dr. Janette Rodriguez

Dr. Luis Rodriguez Dr. Stacev Rodsater

Dr. Roland Rogers Dr. Timothy Rop

Dr. J. Paul Ross, III Dr. Jason Rousseau

Dr. Laurel Sams

Dr. Mayte Sandrin Dr. Yadira Santiago

Dr. James Scardo Dr. Carlton Schwab

Dr. Brittany Scoggins

Dr. John Scott Dr. Brittany Seeley

Dr. LaTasha Seliby

Dr. Marlon Sharpe Dr. Gordon Sherard

Dr. James Shrouder III

Dr. Henry Shugart Dr. Farhan Siddiqui

Dr. Paige Sigmon

Dr. Ifekan-Shango Simon

Dr. Vincent Slater

Dr. Wilson Smith Dr. T. Ravenel Smith

Dr. Chris Smith Dr. Donna Smith

Dr. Christoper Smith

Dr. Shohreh Soboutipour Dr. Christopher Sonnier

Dr. Ajai Srinivasan

Dr. Nalin Srivastava Dr. Michael Stalev

Dr. Eric Steiniger

Dr. Sarah Stephens

Dr. Stephen Stone

Dr. James Story Dr. Gayatri Surwade

Dr. Douglas Swartz

Dr. Andrew Taber Dr. Tracy Tan

Dr. Michael Tanbonliong

Dr. Tanya Tang Dr. Brett Tave

Dr. Ralph Tesseneer

Dr. Melanie Thomas Marva Thomas, NP

Dr. James Thompson
Dr. Jordan Thompson

Mindy Thompson, NP Dr. Aaron Toler

Dr. Kimberly Toler Dr. Aileen Treto

Dr. Ryan Tuttle Dr. Enoch Ulmer. Jr.

Dr. Gregory Valainis Kim Valenti. NP

Dr. Yamira Valentin-Fuentes

Dr. Megan Vallera

Dr. Tyler Vanderwal Dr. David Vasquez

Dr. Steven Vermillion

Dr. Kruti Vora

Dr. Amber Wallace Dr. C. Todd Walter, Jr.

Dr. Nathan Walton

Dr. Joseph Walton, Jr.

Dr. Jacob Waltz Dr. Sua Yin Wan

Dr. Mark Ward Dr. Grant Warren

Dr. Nicole Warren Dr. Petra Warren

Dr. Edward Warren
Dr. Michael Watkins

Dr. Paul Weaver Dr. Chris Weaver

Dr. Chris Weaver Dr. Amy Wecker

Dr. Richard Weir David Whiteside, NP

Dr. Lindsey Wilder Dr. Clifton Williams Dr. Jill Williams

Becky Williams, NP Dr. Sean Wischhover

Dr. Ricky Wolfe Dr. Zachary Woods Dr. Auburn Woods, III

Dr. Claude Woollen
Dr. Kelly Wright

Dr. Timothy Yateman
Dr. John Yelton

Dr. Andrew Yoder Elizabeth Young, NP Dr. Michael Zhadkevich

were enrolled

in smoking

cessation

programs.

Statistics:

An evaluation of hospital inpatient (IP) and emergency department (ED) utilization complied by the SC Revenue and Fiscal Affairs Office reports that AccessHealth network patients who used hospital services had less costly visits due to shorter inpatient lengths of stay and fewer admissions. In fact, combined ED and IP costs were reduced by \$3.8 million.

Diagnosis-specific data showed additional positive impact from AHS.

Hypertension patients had a **41%** reduction in admissions and a **41%** reduction in costs.

Congestive Heart Failure patients had a 40.74% reduction in admissions and a 44.15% reduction in costs.

Behavioral Health patients had a **27%** reduction in admissions and a **32.31%** reduction in costs.

Diabetes patients had a 32.35% reduction in admissions and a 49.54% reduction in costs.

IN 2016...



provided through AccessHealth Spartanburg

SERVICES



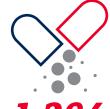
in goods were distributed through AccessHealth Spartanburg via United Way of the Piedmont's Gifts in Kind Program



applications were processed through SC Thrive



prescription assistance



400+ CLIENTS enrolled offsite St. Luke's Free Medical Clinic, Middle Tyger Community Center, St. Matthew's Episcopal Church, Jumpstart,

Evan's Training Center, Miracle Hill)



Patient Profile HOPS: Ronnie Dawson

Ronnie Dawson worked his whole life. He learned what hard work was as a farm hand, and then later made a living as an auto mechanic. And for years, Ronnie fashioned a life anyone would be proud of out of the bedrock of his work ethic, a work ethic that depended upon a strong, healthy body.

And then a few years ago, without warning, his life changed. His eyesight started to fail. By 2015, he was completely blind in one eye and going blind in the other. Uninsured and faced with a steep drop to his income because of his poor eyesight, Ronnie was able to go see an optometrist thanks to the kindness of a friend who paid for the appointment. The diagnosis: he had severe cataracts in both eyes and would need surgery.

With no income and no insurance, Ronnie felt hopeless. As a man who took pride in his work and yet only because of an unforeseen health problem became unable to support himself, he became severely depressed, and started to self-medicate with alcohol.

The health problems started to cascade. Later that same year, Ronnie began suffering from crippling pain in his leg and eventually could no longer walk. By the time Ronnie went to the emergency room to seek treatment, severe heart problems were discovered and he was immediately taken into surgery for a bypass procedure and stent placement.

Ronnie was discharged after a 5 day stay with a raft of bills, a long list of prescribed medications, and a plan that included regular follow-up medical appointments, checkups and tests. "I was completely lost and didn't know where to turn," he said.

He was referred to AccessHealth Spartanburg by the hospital discharge planner. It was there that Ronnie met Summer Tebalt, a registered nurse who enrolled him into AccessHealth and connected him to St. Luke's for primary care and a 28-day alcohol abuse program. She also helped him complete an application for emergency Supplemental Nutrition Assistance Program (formerly known as food stamps) and Welvista for prescription assistance. Ronnie was immediately connected to the medications he needed and was seen by a primary care physician within a week after enrolling in AccessHealth.

After addressing Ronnie's immediate medical issues, Tebalt recognized that for Ronnie to regain his independence and resume working, his eyesight would have to be addressed. Tebalt contacted the S.C. Commission for the Blind. Within a few months, Ronnie had surgery to remove the cataracts from both eyes.

"It felt wonderful to be able to see again," he said. "It took us forever to get home because I just wanted to look at everything."

Ronnie has been sober for 15 months, is currently back working on the farm and is looking forward to going back into the auto body industry. "AccessHealth gave me my life back. They helped me so much with getting the care that I needed."

Financials

REVENUES		EXPENSES	
The Duke Endowment	\$250,000	Programs and Services	\$1,511,000
SRHS Foundation	\$40,000	Management and General	\$96,000
SRHS Employee Contributions	\$18,552	Client Transportation	\$31,037
Additional Grant Funding	\$224,889	Travel and Education	\$15,489
Client Contributions	\$29,730	Rx and Diabetic Supplies	\$4,470
Individual Contributions	\$125,000	TOTAL	\$1,657,996
Mary Black Hospital System \$1 Million and Spartanburg Regional Healthcare System combined HOPS investment		access	2
TOTAL	\$1,688,171	SPARTAI	



Volunteer Profile: Donovan Davis

College: Wofford College | Major: Biology

Hometown: Spartanburg, South Carolina I Hours of Volunteering to Date: 226

What is your favorite part about volunteering in our office?

I would say my favorite part is watching the staffers change the lives and outlooks of the clients. I also enjoy interacting with an office of ladies who are compassionate and really funny!

How has volunteering impacted your college experience?

Volunteering at AccessHealth has taught me to be organized and maintain a balanced schedule. I've become much more aware of the little things and how they all impact one another to make a big picture.

What would you say to someone who is interested in volunteering at AccessHealth Spartanburg?

A place where the ordinary become extraordinary! A great work environment coupled with dedicated staff and leadership allows for a welcoming place for the community to obtain health care. Come be a part of something larger than just a health care facility. Become a part of a close-knit family who change lives every day

Highlights

Transforming Complex Care will enable leading health organizations to more effectively address the social determinants of health for high-need, high-cost patients, and will offer lessons for replication that maximize existing community strengths.

Allison Hamblin, Vice President, Center for Health Care Strategies

Made possible with support from the Robert Wood Johnson Foundation. www.chcs.org

RWFJ Initiative

In July 2016, AccessHealth was selected to participate in the Transforming Complex Care Initiative led by Center for Health Care Strategies and supported by the Robert Wood Johnson Foundation. The two-year program is aimed at refining and spreading new models to address the needs of the most complex patients. The grant is helping pay for a new community health worker to work closely with high-need, high-cost patients and study the effectiveness of the practice. Complex patients often have multiple medical, mental health and substance use treatment needs and face social and economic challenges that further complicate their health outcomes. AccessHealth community health workers make home visits as part of intensive care management. David Adler, senior program officer at the Robert Wood Johnson Foundation, said, "Caring for patients with complex needs requires innovative programs that go beyond medical issues to address unmet social needs."



Dr. Martin Luther King, Jr. Humanitarian Award

AccessHealth Spartanburg was honored with the Dr. Martin Luther King, Jr. Humanitarian Award at the 30th annual Unity Week Celebration. The award is given to a business or non-profit organization which exhibits exemplary practices that will have a fundamental impact on our community. AccessHealth Director Carey Rothschild says, "This is a tremendous honor, but more importantly it is important affirmation of the culture our team has built at AccessHealth Spartanburg. Talking about diversity isn't enough. Writing your values down on a piece of paper is insufficient. The City of Spartanburg's MLK Humanitarian Award recognizes organizations that put their values into work, in their hiring and employment, in their outreach, and in their impact on the community. I'm so proud that not just what our team does, but how we do it, was recognized with this award."

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I want to thank all of those here at AccessHealth for helping me very swiftly and for not judging me because I have just gotten out of prison and am at Jump Start. I greatly appreciate the friendly atmosphere and people. It brings joy to me knowing that there are still people out in this world who care and wish to help without holding judgment. - D.B.

Staff

Carey Rothschild Pam Shinta

Director Eligibility Specialist

Kelly Duffy Susan Overlees

Administrative Assistant/Data Coordinator

AccessHealth Specialist

Corlis Childs, RN, BSN
Care Navigator

Tamika Murphy, RN, BSN
HOPS Case Manager

Brook Henderson, MSW

Care Navigator

Summer Tebalt, RN, BSN

HOPS Case Manager

Alba Marin Jennifer Woodward, RN, BSN
Eligibility Specialist HOPS Case Manager

Martha Alvarado Tracie Mason

HOPS Community Case Worker HOPS Community Case Worker

Sheri Crocker Stephanie Miller
HOPS Community Case Worker Welvista Representative

Sheila Eison Iman Karnabi

HOPS Community Case Worker Program Engagement Coordinator
(AmeriCorps VISTA)

Meredith Kelley
HOPS Community Case Worker

HOPS Community Case Worker

Cartia Higgins

School and Community Volunteers

Farah Afag Arnesia Crump Yuliva Artemenko Alazette Davis Hannah Austin Donavon Davis Kristen Balboni Brandi Dennis Chome Blackwell Alexis Faton Lauren Bowver Jose Gallegos Madeline Bryan Holly Ingram Grace Byrd **Delphine James** Tamara Campbell Jordan Keaton Cassidy Crocker Charles Kennedy Garrow Crowley John Li

Kurt Lueck
James MacDonald
Lawshanda Mack
Elena McDonnell
Kimberly Meadows
Sydnie Mick
Joanna Pless
Rachel Ray
Juliana Rima
Mina Rismani
Gennda Robinson

Peyton Rogers
Katie Settlemyre
Lauren Simpson
Tamaya Tompoe
Victoria Truesdale
Nancy Vega
Kourtnie Vereen
Antwion Williams
Angel Yang



I was seen on time by the staff and they were really friendly. They treated you as an intellect and not someone below them. I truly appreciate that. The staff treat you like a human - not an issue. - S. T.



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